

Rates effective from 29 July 2021

Transaction type	What this means	Charge
Card fee	This fee is charged per card, per month.	£2 (Free for the first 6 months)
Cash fee	If you make a cash withdrawal, you will be charged a cash fee.	2% of the value of the transaction, with a minimum charge of £1.50
Copy Statement	When you ask us to provide you with a copy of a previously issued statement(s). A fee will be applied for each additional copy requested.	£8
Copy of sales purchase voucher	When you ask us to provide you with a copy of any sales purchase vouchers relating to transactions on your charge card.	£12
Late payment fee	If your payment is received after the due date, we will charge debit interest on the unpaid balance.	Interest is charged at 2% above the Bank of England base rate (see www.bankofengland.co.uk for current Bank of England base rate)

Please call 03457 213 213* (8am to 6pm Monday to Friday and 9am to 12 noon on Saturday) if you would like to receive this information in an alternative format such as large print, audio or Braille.

The Co-operative Bank p.l.c. is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority (Financial Services Register No: 121885). Registered office: 1 Balloon Street, Manchester, M4 4BE. Registered in England and Wales (Company No: 990937).

*Calls to 03 numbers from a UK landline cost up to 16p per minute and from a mobile cost between 3p and 65p if outside any inclusive minutes. Charges for calls made outside of the UK will be determined by your local provider. Calls may be monitored or recorded for security and training purposes.

Information correct as at 11/2024.